



Open a bank account to receive your living allowance

You have fled Ukraine, you have Ukrainian nationality and you are staying at a refugee shelter or with a host family.

Are you over 18 years old?

Then you need a bank account to receive your living allowance.

The first step is to register with the municipality of Ede so that you get a BSN (BurgerServiceNummer).

You probably have already done that.

You need the number to open a bank account in Holland.

Where can you go?

You can open a bank account at bank office at the city of Ede.

Below you find the details and opening times of 2 bank offices in Ede.

On the map at the behind you can find where they are located.

It is also possible to apply for a bank account online.

That's the case with the 3rd, 4th and 5th bank you find below.

What do you need for opening a bank account?

(Not every bank office asks the same things)

- You need your (BurgerServiceNummer)
- Your residence address with zip code and house number
- Proof of registration with the municipality of Ede (BRP)
- An Ukrainian passport or Ukrainian identity card, with a English translation. Your drivers license won't do.
- Ukrainian tax number
- e-mail address
- phone number



Don't have an ID? Or is it illegible (for example because there's no English translation)? Please go to the Ukrainian embassy and request a new one.

As of 3rd October 2022 banks are accepting the following ID cards from Ukrainian nationals

- Biometric passport
- Biometric ID Card
- A Cyrillic Ukrainian passport together with a so-called certificate of identification issued by the Ukrainian Embassy
- An expired English-language Ukrainian passport renewed with an extension stamp that is valid at the time of application
- An Ukrainian permanent residence permit which was valid on 24th February 2022 (the first day Ukraine was attacked by Russia) in combination with a valid passport from another country outside the EU.
- A valid so-called O- document that was issued in June by Dutch Immigration Office to refugees without the (approved or recognized) Identity cards.
- Also see: <https://www.betalvereniging.nl/en/ukraine/>

Bank ING

ING will be closed for renovations from May 6 to June 8, 2022. During that period, you can contact ING Service Points, for example in Barneveld (Jan van Schaffelaarstraat 20A) or Wageningen (Hoogstraat 73).



ING BANK

- You can also look at www.ing.nl/particulier/english/bank-account-for-new-ukraine-customers (in Ukrainian).
- You need an Ukrainian ID for opening a bank account.
- Consultation hours for Ukrainians: on Tuesdays and Thursdays from 3.30 pm - 5.30 pm
- If you don't speak English, please bring someone who speaks both Ukrainian and English

Bank SNS

Grotestraat 64, Ede



Open: Mon 12.00 - 17.30 pm, Tues-Fri 9.30 am - 17.30 pm, Sat 10.00 am - 17.00 pm

- Welcome with an appointment on Thursdays.
- You need a Ukrainian passport or Ukrainian identity card with an English translation (your drivers license won't do)
- A domestic proof of identity accompanied by an embassy statement is not sufficient.
- If you don't speak English, please bring someone who speaks both Ukrainian and English



Bank BUNQ (online)

- Apply for a bank account online within 5 minutes
www.bunq.com/ukraine-refugees



Rabobank

Bank RABO (online)

- Apply for a checking account online
<https://www.rabobank.nl> → Betalen → Rekening voor Oekraïners
- Information also in Ukrainian available



ABN·AMRO

Bank ABN AMRO (online)

- You need the ABN AMRO app

(Ede)

